

DATA INSIGHTS HELP HEALTHCARE SYSTEM COMPUTE AND UNDERSTAND A DAY IN THE LIFE OF EMPLOYEES

BACKGROUND

OhioHealth is a nationally recognized, not-for-profit, charitable, healthcare outreach of the United Methodist Church. OhioHealth has been recognized as one of the top five large health systems in America by IBM Watson Health™, an honor received six times. OhioHealth is a family of 35,000 associates, physicians and volunteers. It also consists of a network of 12 hospitals, 200+ ambulatory sites, hospice, home health, medical equipment and health services spanning 47 Ohio counties.

The OhioHealth Pharmacy Services Informatics Team was challenged to quantify the critical workload of a clinical pharmacist. Prior methods captured only a small portion of the work that a pharmacist is responsible for, rather than looking at the entire scope of their workload. These measures also didn't address the dynamic environment where the work is performed.

SOLUTION

GoSecure, in partnership with OhioHealth, combined various data sources in a new and meaningful way, incorporated input from industry experts and developed a series of data visualizations and insights. Specifically, GoSecure developed a metric to capture a complete picture of a clinical pharmacist's work, allowing OhioHealth to better quantify the workload of a single pharmacist on a single shift. In addition, an exploratory, interactive tool was created to promote exploration and drive decisions using data that has never before been utilized in this manner.

BENEFITS

The clinical pharmacist plays a vital role at OhioHealth. Their actions lead to improved medication outcomes and high quality, safe care for patients. With this new tool and metric, OhioHealth is now better equipped to promote the value of this role. Furthermore, OhioHealth's new interactive tool will empower leadership to optimize staffing across locations, help standardize documentation, uncover and promote the best practices, and much more.



"Through our partnership with GoSecure, OhioHealth Pharmacy Services was able to blend our subject matter expertise with their advanced analytics knowledge and tools. Throughout the engagement, the GoSecure team was actively engaged and invested in delivering a quality, usable product for our team to deploy. GoSecure was able to approach a long-standing business problem with a fresh perspective, which ultimately led to a viable solution that we can now use to manage our resources better. As our industry continues to evolve and we are tasked with rethinking our approach to the work we do, it's reassuring that GoSecure is able to support us in this endeavor."

—James P. Nelson
Manager of Pharmacy
Informatics
OhioHealth Pharmacy Services



LEARN MORE

www.gosecure.net

CONTACT US

www.gosecure.net/sales-contact

1-855-893-5428

ABOUT GOSECURE

GoSecure is a recognized cybersecurity leader and innovator, pioneering the integration of endpoint, network and email threat detection into a single Managed Detection and Response service. The GoSecure Titan® platform delivers predictive multi-vector detection, prevention, and response to counter modern cyber threats. GoSecure Titan MDR offers a detection to mitigation speed of less than 15 minutes, delivering rapid response and active mitigation services that directly touch the customers' network and endpoints. For over 10 years, GoSecure has been helping customers better understand their security gaps and improve their organizational risk and security maturity through MDR and Advisory Services solutions delivered by one of the most trusted and skilled teams in the industry.

To learn more, please visit: <https://www.gosecure.net>.