GOSECURE

GOSECURE INCIDENT RESPONSE SERVICES

GoSecure Incident Response Services Help Organizations Contain, Resolve and Recover from Attacks Faster to Minimize Potential Damage

RESPOND AND RECOVER FASTER

GoSecure Incident Response Services help organizations who have been breached, are experiencing a cyberattack or who think their security have may been compromised by an external or insider threat. Our team can help your organization contain, resolve and recover from incidents faster, minimizing operational, financial and reputational impact.

GoSecure offers both retainer programs and emergency incident response services based on NIST SP 800-61r2 and SANS best practices. Our professionals help your organization respond and recover, as well as properly document incidents for legal and insurance purposes.

GoSecure Incident Response Retainer (IRR)—When a breach happens, organizations with a GoSecure IRR in place have priority access to experienced professionals to help quickly contain and address the issue. GoSecure can act quickly because we already know the people, processes and systems in place thanks to the response roadmap developed during the onboarding process. IRR clients benefit from:

- Better price per hour with a retainer agreement
- Priority over non-retainer clients
- A guaranteed spot in the queue when wide-scale threats emerge (i.e., Log4j)
- Reviews of the response roadmap annually at renewal to ensure processes and personnel are up to date

GOSECURE OFFERS THREE LEVELS OF INCIDENT RESPONSE RETAINER SERVICES:

- **GoSecure IRR Elite Service includes 300 hours of service and clients are considered Priority 1 for incidents**
- **GoSecure IRR Enterprise Service includes 125 hours of service and clients will be Priority 2 for incidents**
- **GoSecure IRR Essentials Service includes 60 hours of service and clients will be Priority 3 for incidents**

GoSecure Emergency Incident Response (IR) Services—Organizations experiencing an active threat, incident or who suspect they may have been compromised can contact GoSecure for Emergency Incident Response services. Emergency IR clients will benefit from the support and experience of the GoSecure team who help your organization respond to the attack, as well as develop any needed legal documentation.

Experiencing an incident or breach? Call our Active Response Center at 1-888-287-5858.

GOSECURE

LEARN MORE
www.gosecure.net/incident-response-services

CONTACT US
www.gosecure.net/sales-contact
1-855-893-5428

ABOUT GOSECURE

GoSecure is a recognized cybersecurity leader and innovator, pioneering the integration of endpoint, network, and email threat detection into a single Managed Detection and Response service. The GoSecure Titan platform delivers predictive multi-vector detection, prevention, and response to counter modern cyber threats. GoSecure Titan MDR offers a detection to mitigation speed of less than 15 minutes, delivering rapid response and active mitigation services that directly touch the customers' network and endpoints. For over 10 years, GoSecure has been helping customers better understand their security gaps and improve their organizational risk and security maturity through MDR and Advisory Services solutions delivered by one of the most trusted and skilled teams in the industry. To learn more, please visit: https://www.gosecure.net.