Experts estimate that nearly a third of users open phishing email and more than 10% of those users will click on a link or open an attachment. GoSecure Titan Inbox Detection & Response (IDR) give users a faster, easier way to take the guesswork out of questionable messages. With the ever-present GoSecure Titan IDR icon in the toolbar of the Outlook application, users are reminded of the support available for any message they find even a little suspicious.

Messages are reviewed through both machine learning filters and expert human analysis so that users can be reassured the message is safe upon return—or that it will be removed if there is a threat.

When a message status is returned to the user within minutes, their security awareness is reinforced and the organization is better protected against breaches. Plus, the in-house security team gets full visibility without lifting a finger.

GoSecure Titan IDR provides fast answers and support to address questionable email.
HOW DOES GOSECURE TITAN INBOX DETECTION & RESPONSE WORK?

1. Employee notices suspicious email and clicks the GoSecure Titan IDR button to submit for review.
2. Email is automatically quarantined and routed through the GoSecure Active Response Center.
3. GoSecure automated machine learning engines investigate the suspicious email.
4. Human security experts conduct a further review on inconclusive messages through a multi-faceted analysis.
5. Within minutes a status message is returned, either the message is verified or removed.
6. Real-time reporting gives the in-house security team clear visibility into the incident and its resolution.

To learn more, watch this Inbox Detection and Response Overview Video: https://www.gosecure.net/inbox-detection-response/overview-video/