

Upgrading from 8.100 to 8.102

Please follow the instructions below to upgrade your iPrism from v8.100 to 8.102. The upgrade will be done from the console with a keyboard and monitor attached to the appliance.

1. From Console, login as admin.
2. Page down to option #9, "Downloads and Upgrades" then hit enter.
3. Choose option #1, "Download then upgrade" and hit enter.
4. Select the ISO and hit enter.
5. Select #2 to upgrade from Hard drive and hit enter.
6. Once the download is complete, you will get a message confirming the upgrade, hit enter.
7. Select option 1 to upgrade to new version retaining configuration, events, and logs. Then hit enter.
8. You will be asked if you want to reboot, make sure "Yes" is selected and hit enter.
9. The upgrade will take 20-30 minutes.
10. Once the upgrade has completed the appliance will reboot and your system is ready for use.

NOTE:

The upgrade is NOT complete when you see the message "Configuring iPrism Please Wait." It will display this message for few minutes then reboot to complete the upgrade.