

EdgeWave iPrism Web Security

UPGRADE INSTRUCTIONS FOR IPRISM V8.X SYSTEMS

These upgrade instructions are applicable for upgrading from an iPrism v8.x system to a higher software version.

IMPORTANT: Please make sure you have a current iPrism backup before beginning the upgrade procedure.

1. Insert the USB stick into any USB port on the back of your 8.x iPrism.
2. From the console login as "admin". The blue console configuration menu will be presented.
3. Select "Upgrade iPrism", review the upgrade summary, tab to "<Next>" and hit return.
4. At the upgrade menu, select "Create USB Imaging Stick"
5. The name of the image will include the version you are upgrading to, for example: version v8.001 will be named "iprism-8.001-GA1.iso". Select that file and press enter.
6. Select the Flash Disk and hit enter to download and burn the ISO.
7. Back on the Upgrade iPrism screen select "Upgrade iPrism" and continue.
NOTE: if USB is not found unplug/remove and reinsert the USB drive from the iPrism and try again.
8. The next screen will offer a reboot prompt. Tab to "<Yes>" and hit return.
NOTE: The main menu will reappear for several seconds until the system reboots.
9. At the POST menu hit the F11 key repeatedly until you see the boot device menu.
10. Make sure to select the USB device that was imaged earlier in the process.
NOTE: Do NOT select any EFI setting here as that will abort the upgrade/installation.
11. The screen will momentarily clear as iPrism boots off the USB stick.
NOTE: The upgrade/installation process will take several minutes and will reboot.
12. Once unit start rebooting and the re-image is complete, remove USB stick.
13. iPrism will now reboot, preparing the new system. This will result in a shutdown/power-off.
14. From powered-off state, push the power button to turn iPrism back on.
15. Observe iPrism booting into normal operation.

