Supported Upgrade Paths

iPrism v. 6.221, v. 6.301 and v. 6.400 can upgrade to v. 6.402 on the same appliance (applies to M500*, M1200*, M3100, M11000, 10h, 20h, 30h, 50h and 100h).

- If you have iPrism v. 4.2, you will have to first upgrade to iPrism v. 5.x and then to v..6.221. If you have v. 5.x, you will have to upgrade to v. 6.221. Then, upgrade to v. 6.402.
- For all customers using v. 4.2 and above, your configuration files will be applied after each upgrade is installed. If you buy a new h Series appliance, you must use a backup from v. 6.221 or newer to restore your configuration to the new appliance.

 * Note: If you have the M500 or M1200 iPrism appliance (manufactured from 2002 to 2007), it will run slowly when interacting with the new user interface. Maximum throughput is reduced in these cases while saving changes.

Bug Fixes

Authentication	
8083	Fixes system error that would display when users automatically authenticate in transparent mode.
8375	Fixes LDAP authentication; select under Profile Mapping.
8376	Fixes LDAP authentication, group check.
8378	Fixes test directory services that did not work when connecting to Novell LDAP.
8502	Fixes problem with authenticating users in proxy mode with manual authentication where a non-ending authentication loop would result.
8397	Fixes unexpected authentication prompt with "no auth" was the setting for a network range.
8348	Fixes failure to join AD 2008 domain due to unexpected setting.
8390	Fixes unable to login to iPrism with domain account.
8431	Adds support for AD 2008 R2.
Browser Support	
8423	Fixes Safari unable to surf after upgrading from 6.301 to 6.400.
Database/Storage	
8401	Fixes not automatically re-establishing connection to WCCP router after losing connection.
6936	Fixes iPrism lock-up when employing certain NAT rules.
8517	Fixes, for v. 6.400, network interface failure would force iPrism to lose connection to WCCP router.
Configuration/System Management	
7461	Fixes re-syncing master with slave even when sync was not needed.
8365	Fixes Central Management not pushing configuration to slave.
8340	Fixes Central Management Master that did not sync on Save & Activate.
8513	Fixes unnecessary iPrism update server connection test when opening the status --> connectivity page.
8429	Fixes reboot requirement when configuring WCCPv2 exclusively with no other settings.
User Management Interface	
8367	Fixes GUI does not allow numeric value in hostname domain.
8372	Fixes not all overrides are displayed.
8418	Fixes importing custom filters that would overwrite all filters.
8446	Adds support for generating a 2048-bit cert.
8500	Fixes in 6.400 the Filter Manager truncating URLs for custom filters.
8489/8435	Fixes the error, "the apply pending request operation failed," when applying category changes to requests for access.

User Management Interface

8292	Fixes inconsistent behavior of the "apply changes" button when editing the customized HTML pages more than once per session. Only applicable when upgrading to v. 6.400 and restoring from a v. 6.221 backup.
8344	For new v. 6.400 installs that did not restore a backup, we fixed the redirect to a URL for the block page.
8449	Fixes LDAP, policy test that would give no results, window would stay blank after clicking test.

Known Issues

Authentication

8048	When activating changes to group profiles, authenticated Web sessions can be unavailable for up to 40 seconds depending on the performance of your domain controllers/network.
7419	In rare cases when using Firefox with anonymizer blocking turned on in bridge-mode, Google's applications and tools intermittently get blocked. If this happens, refresh your browser.
7772	After changing the auth type for a particular IP range, active sessions from all IPs are ended thus requiring users to re authenticate.

Traffic Classification (HTTP, IM, P2P, etc.)

8338	If anonymizer sites are dynamically detected, they will be blocked but not logged into the events log. This issue does not affect the iGuard category of anonymizer.

User Interface

7817	In new UI, if you make changes to a form and revert them, you may see the Activate Changes button light up – even though there are no new settings/changes. In this case, simply press the Discard Changes button.
8053	Clicking away from the browser tab or application when a popup is present and the cursor is in a required field may prevent you from selecting the field when returning to the browser tab or window. Click to another field and come back, or close and reopen the popup. This is a known Flash bug.

Customized HTML Block/Login Pages

8336	When using a customized HTML block and authentication pages, you must select your own customized logo. Be sure the logo path is referencing an unfiltered destination.
8343	If you have customized HTML pages and you upgrade or restore from back up, then the customized pages are not editable. Contact Technical Support for a resolution.

Reports/Alerts

8081	When a scheduled report results in an empty document, two emails are generated. One indicates that the report is empty, and a second (incorrect) email suggests that an error occurred. Ignore the second email.